



ADELAIDE 36ERS MEMBERSHIP

Frequently Asked Questions

When does membership go on sale?

Current members will be able to renew or change their membership from May 2024. Membership goes on sale to the general public on the same day with both reserved seating and general admission memberships available.

How do I renew my membership?

All members will receive a renewal notice in the post and via email with instruction on how to renew.

How long is the membership renewal period?

Current members have until Saturday, 30 June 2024 to renew their seating for the 2024-25 season. Any seats not renewed during this period, will be put on sale to the general public.

When do I get my membership pack?

Membership packs will be posted from September 2024. It is up to each individual member to ensure they provide the most up-to-date address information is given to the Adelaide 36ers Membership Department.

Can I purchase a car park pass for the season?

Yes. Car parking passes are strictly limited and will be offered to current parking pass holders first. Passes are valid for the regular season. Any un-sold passes will be made available mid-2024.

Who is considered eligible for a junior membership?

Junior members must be aged 17 years or under as of 31 March 2025 to be eligible for a junior membership. Children under the age of 4 as of 31 March 2025 are admitted free when accompanied and seated on the lap of a parent or guardian.

Who is considered eligible for a concession membership?

Members who hold the following concession cards are eligible for concession membership.

- Commonwealth pensioner concession card
- Full time secondary student card
- Full time tertiary student card
- Commonwealth health care card

All concession members are required to produce appropriate identification when requested at games.

Can I share my season membership with family and friends?

Yes, you can. Adelaide 36ers memberships are fully transferable. If you can't attend a game, help us keep the Adelaide Entertainment Centre full by sharing your membership with friends, family or anyone else who wants to support the 36ers. Please note, the individual using your membership needs to be eligible for your membership category (e.g. concession for concession, junior for junior etc).

**What are the membership payment options?**

Full payments and payment plans are accepted via credit card (Visa, Mastercard and Amex) through the Adelaide 36ers membership portal. Members who wish to pay via cash will have to purchase their membership in full at the Adelaide 36ers' Office at Adelaide 36ers Arena, 44a Crittenden Road, Findon during business hours (Monday to Friday from 9.00am to 5.00pm excluding public holidays).

Do you offer payment plans?

Yes, the club will offer a monthly* payment plan for the 2024/25 season through Debitsuccess to help members spread payments over an extended period.

The 8-instalment payment plan runs from June 2024 until January 2025.

If you purchase your membership on a payment plan after the June 2024 start date, your first payment will include the payments you have missed. Please ensure you have sufficient funds in your account on this date to cover the instalment amount.

Payment plans can only be set up via a valid credit card through the Adelaide 36ers membership portal. Members can contact Debitsuccess (1800 148 848) to request alterations to payments and schedules.

* If the date falls on a weekend or public holiday, then it will be deducted on the next business day.

Do members receive a discount on game day tickets?

Yes, all Adelaide 36ers 2024/25 members will receive a 10% discount on daily tickets for Adelaide 36ers regular season home games. Discounted tickets can be purchased through the membership portal, via a licensed Ticketek outlet or on game day. Please note, the discount does not include final series tickets.

What benefits do I receive as an Adelaide 36ers full season reserved seat member?

As a full season Adelaide 36ers membership you will receive the following benefits.

- Reserved seating to all 14 homes games of the regular 2024/25 season
- Priority access to finals tickets
- Flexible payment options
- Exclusive access to Adelaide 36ers E-News
- 10% off merchandise
- 10% off home game tickets
- Discounted tickets to MVP awards
- Vote for Members Choice MVP
- Access to member only events
- Membership pack

Can I cancel my membership?

Prior to renewing you may cancel your membership with no fees payable. Once purchased Adelaide 36ers memberships cannot be cancelled and are non-refundable.